

CONTENT OF THE CONTRACT

1. GENERAL

This is a maintenance agreement (hereinafter "Agreement") from Fragus Warranty Finland Oy (hereinafter "Fragus") for the Drive Battery (hereinafter "Battery") in the vehicle. The term "Battery" refers to the battery that provides power for the vehicle to operate in normal traffic without the assistance of an internal combustion engine. The Agreement covers technical defects in the components inside the Battery case, repairs to the Battery when its capacity drops below 70%, and the associated work and materials. The term "Customer" refers to the holder/user of the vehicle.

2. CONDITIONS AND VALIDITY OF THE AGREEMENT

Prior to activating the Agreement for the Battery, a condition inspection must be conducted using the AVILOO testing equipment. The Agreement must be activated on the same day as the condition inspection is performed. The Agreement is valid for 12 months or 20,000 km, whichever is reached first. The vehicle must not have been salvaged by an insurance company or withdrawn from traffic due to damage at any time in its history in Finland or abroad.

3. VEHICLE AGE AND MILEAGE

The Agreement can only be activated for vehicles that are under 9 years old and have driven less than 170,000 km, and no more than one year and/or 20,000 km has passed since the end of the Battery's factory warranty. The limitation on the expiration of the factory warranty does not apply to the extended agreement.

4. BATTERY CONDITION

The condition of the Battery must be assessed with the AVILOO premium or flash test equipment. The test must not indicate any faults in the Battery. The test's scoring points must be 85 or higher, and the State of Health (SoH) value must be 80% or higher. The battery casing must be undamaged. If these requirements are not met, the Agreement cannot be activated.

5. DEALING WITH THE REPAIR SHOP AND BILLING AUTHORIZATIONS

If the Battery malfunctions, it must be reported to Fragus via the online form at <https://www.fragus.com/fi/yksityishenkilö/ajoneuvon-vikailmoitus/> before it is taken to the repair shop. Fragus will designate the repair shop where the repair must be carried out. When dealing with the repair shop, it is necessary to inform them about this Agreement and request them to contact Fragus. Any billing authorization will be granted to the repair shop, not to the Customer. The actions approved by Fragus will be performed using the specified parts and repair methods. Work or repairs carried out without Fragus's approval are not covered by the Agreement. Diagnosis is included in the Agreement only if the repair of the actual fault is included in the Agreement. Faults and/or repairs reported to Fragus after the Agreement ends or before it begins are not covered by it.

6. TERMINATION OF THE AGREEMENT

Fragus has the right to terminate this Agreement with immediate effect if the Customer neglects the routine maintenance and care of the vehicle, uses it for commercial transportation, production purposes, competitive, speed, or skill driving competitions, alters its structure/software, or otherwise violates this Agreement or the vehicle manufacturer's instructions provided in the vehicle's manual. Fragus also terminates the agreement if damage is detected in the battery casing.



Permission to invoice: follow the instructions at www.fragus.com/fi



Questions: contact our Technical Support Department by calling +358 9 34 87 32 37 or by sending an e-mail to info.fi@fragus.com.

7. TERMINATION OF THE AGREEMENT

The Agreement is temporary, and its validity is stated in section 2. Upon termination of the Agreement either as specified in section 7, in the manner described in section 2, or as per section 6, all obligations of Fragus under the Agreement cease. The Agreement also terminates if the vehicle is salvaged by an insurance company or sold to a business operator. Payments already made are not refunded upon termination of the Agreement.

8. LIMITATIONS

The Agreement includes only what is defined in section 1, no other events, faults, components, or repairs are included. The Agreement does not cover the replacement of a Battery with a capacity of 70% or more unless there is another technical fault. The Agreement does not cover repairs caused by water ingress into the battery casing or damage to the battery casing.

Additionally, the following events or costs are not included in the agreement: -wear and tear, maintenance, or other upkeep, adjustments, updates, inadequate maintenance, overheating, fire, water damage, soiling, freezing, structural or software changes or resulting faults, user error, leakage, faults or damages caused by external factors, product improvements, faults covered by factory warranties, insurance, and similar liability-based faults.

-Indirect costs such as a replacement car, towing, accommodation, or any other cost not directly related to the repair.

-faults that existed in the vehicle before the activation of the Agreement.

9. REPAIR CEILING

Expenses under this Agreement are limited to a maximum of 10,000 €. Fragus is not responsible for costs exceeding the aforementioned limit.

10. APPLICABLE LAW AND DISPUTE RESOLUTION

This Agreement shall be governed by Finnish law. Disputes arising from this Agreement shall be resolved in the District Court of Helsinki as the first instance.

11. PERSONAL DATA REGISTER

The register description is available at the address <https://fragus.com/fi/tietosuojakaytanto-gdpr/>. By activating this Agreement, the Customer consents to the collection and storage of the information provided in the register description and allows the use of the provided information in accordance with the register description.

We reserve the right to make changes to the content and/or terms of the product. We are not responsible for any possible errors in printing and/or writing.