

PROCEDURES AND EXPENSES NOT COVERED BY THE CONTRACT

Repairs and replacements of parts or components not specified in paragraphs 1-11 or 1B-5B, and defects or repairs/service procedures directly or indirectly caused by corrosion, fire, water damage, theft, accidents, crashes and other forms of damage, inadequate service, lawbreaking, overheating, leakage, freezing, modifications to the structure of the vehicle, misuse, erroneous use or another external influence, and repairs of which the (or a) reason, cause or symptom is increased consumption of motor oil, carbon build-up or other fouling, towing, substitute vehicles, stays in lodgings, transports, costs arising from neglect of the vehicle's maintenance or repairs, hoses, pipes, their connectors or joints, sealing components such as Stefas, rubber boots, o-rings and other gaskets (including the sealing rings of cylinder heads), cleanings, washes, adjustments, lubrications, updates and programmings, regular service as directed by the vehicle's instruction manual, other normal maintenance, procedures caused by the wearing-down on friction surfaces (such as replacement of brake pads, brake discs or clutch discs), or repairs or replacement of parts of the chassis, steering or suspension – such as arms, bushes, bushings, wheel bearings, tyres, rims, tie rod ends, stabiliser bars, automatic stabilisers, shock absorbers, springs, active suspension (e.g. air), seat/ window/ mirror warmers, engine heaters, radiant heaters, auxiliary heaters, seats and their upholstery, gearings and adjustment mechanisms, interior upholstery/ panels/ handles/ hatches, cover plates, decorative features, mouldings, batteries, spark plugs, vehicle fuel systems powered by something other than petrol or diesel, belts and their clamps, cable, guides, drags/ draggers or reels, lightbulb covers, their associated electronics or mechanics, lamps/ lightbulbs (regardless of their type), wires, wire bundles, cables, connectors (not including airbag), fuses, relays and their boxes or cases, AV equipment such as loudspeakers, telephones, navigation devices, antennae, display screens, cameras, distance sensors or other communication equipment. The Contract does not cover damage that is an after-effect of the breakdown of a component covered by the Contract, nor does it cover incidents where a factor or component not covered by the Contract causes the breakdown of a component that is covered by the Contract.

CONDITION OF THE VEHICLE

At the start of the contractual period, the vehicle must not have any defects. The structure of the vehicle must be in its original state, this limitation also applies to the programming of the control units. The vehicle cannot have been reclaimed by an insurance company, nor removed from transport usage due to damage, in Finland or abroad, at any point during its history. The vehicle should have a perfect service history, and there should be documentation of this history. The maintenance intervals cannot have been exceeded by more than 10%, otherwise, it may affect the handling of the case.

RESPONSIBILITIES OF THE CUSTOMER, AND REQUIREMENTS CONCERNING THE USE OF THE VEHICLE

The customer must take care of his/her vehicle as well. The service plan must be followed, and any needs for repairs should be reported to Fragus before the repairs are undertaken. The vehicle will require also main-tenance in between services. Perform the necessary checks on your vehicle, and any additions of fluids, as instructed by the user manual. Service and repairs should, as a first option, be done by the company from which this Contract was purchased, or at another location designated by Fragus. When you make a purchase or other transaction at a repair shop, inform them of this Contract, so that they can request permission from us to invoice. Keep in mind that any procedures done without previously approved permission to invoice will not be covered by this Contract. Permission to invoice should always be requested on your behalf by the repair shop.

TERMINATION OF THE CONTRACT

Single-payment contracts are always valid for a fixed period of time, and they may not be terminated by the customer. Contracts invoiced on a monthly basis generally start with a fixed 12-month term, after which they become valid until further notice. Fragus has the right to terminate the Contract if misleading information has been provided about a vehicle, if the maintenance obligations regarding this vehicle have been neglected, or if the vehicle has been used in a manner contrary to the terms of the Contract.

CESSATION OF THE CONTRACT

The Contract's validity will cease after the selected contractual period expires, or if Fragus terminates the Contract. The right to exercise the terms of the Contract will cease if any of the limits concerning mileage and/or age stated in the Contract are reached during the contractual period.

TRANSFER OF THE CONTRACT

If you sell the vehicle to another private user, the Contract may be transferred under certain stipulations. In such a situation, Fragus should be contacted.

PERSONAL DATA RECORDS

A description of the personal data records kept can be found at the address fragus.com/fi/gdpr-policy/.

The complete terms and conditions are available from the dealer. We reserve the right to make changes to the content of the product and/ or terms of the contract. Fragus is not liable for any typographical errors that may appear in the brochure.

A safer and more straightforward motoring experience!

Fragus Group is one of the Nordic countries' leading providers of value-generating services to the automotive industry. As a vehicle buyer, you will enjoy many great advantages:

- *The contract covers the most expensive repairs, thus reducing overall costs that accumulate during the time of ownership of the vehicle. Easy and convenient.*
- *Professional vehicle experts with extensive experience in the field will assist you in handling your concerns.*
- *Repair cases are always processed quickly - you will typically get a response within an hour.*
- *Once the repair request has been approved, the vehicle will be repaired at an authorized service shop as near as possible to your location.*
- *Having a GOSafe contract for your vehicle guarantees that the vehicle's quality has been certified, and that it has undergone comprehensive testing prior to delivery.*



Fragus Group
www.fragus.com

If you have any questions, please contact us:
+358 9 34 87 32 37
info@fragus.fi

A safer and more straightforward motoring experience



Comprehensive and flexible
Up to 20 years/ 250 tkm
Also for hybrid cars

A collaboration of:



CONTENT OF THE CONTRACT

When the vehicle is under 10 years of age and has been driven less than 200 000 km at the time when a defect or repair need is reported to Fragus the components listed under points 1-11 below will be covered.

Once the vehicle is over 10 years of age and/ or has been driven more than 200 000 km at the time when a defect or repair need is reported to Fragus, the components listed under points B1-B5 will be covered.

The Contract covers damage to the following components under each heading:

1. ENGINE PARTS AND ENGINE ELECTRONICS PARTS:

Internal lubricated moving parts of the engine: pistons, piston rings, connecting rods, crankshaft, camshaft, intake and exhaust valves, the lifters and rocker levers of the aforementioned, axle ball-bearing systems, oil pump, and the timing chain and its cogs/clamps. The cylinder head and engine block, though only insofar as they require repair due to the breakdown of the aforementioned parts. Control equipment for the fuel injection and ignition system, ignition coils, RPM sensors, air-pressure and temperature sensors, starter motor and charging generator (not sealing components, etc.).

2. STEERING SYSTEM:

Servo pump, steering axle, steering wheel and steering gear (not pipes, sealing components, hoses or position sensors, etc.).

3. BRAKE SYSTEM:

Main brake cylinder, power brake, braking-power servo, brake fluid tank, ABS hydraulic aggregate, ABS sensor, and the ABS system's electronic controller (not ABS rings, brake calipers, brake cylinders, brake lines, brake discs, brake pads, brake shoes, handbrake, etc.).

4. TRANSMISSION PARTS:

Internal lubricated moving parts of the gearbox, and the gearbox's electronics. Internal lubricated moving parts of the front- and rear-wheel drive train. Drive shafts and their joints (not the rubber boots). Cardan shaft and its support bearings (not the balancing mechanism). For fourwheel drive: reduction gears, gear train, locks and clutches. Clutch cylinders, clutch bearing, clutch disc, pressure plate and flywheel (not wear-and-tear, sealing components, pipes, etc.).

5. SUPERCHARGER PARTS:

Turbocharger, compressor, boost controller, and intercooler (not pipes, etc.).

6. FUEL SYSTEM:

Fuel transfer pump, injection pump, intake manifold, throttle housing, injection nozzles, air-mass sensor, lambda, pressure and heat sensors, fuel tank sensors (not additive systems such as AdBlue or equivalent, piping, filters, sealing components, etc.).

7. EXHAUST SYSTEM:

Exhaust manifold, EGR valve, EGR cooler, Nox sensors, pressure sensors, heat sensors and exhaust piping (not including: catalytic converter and particle filter).

8. ENGINE COOLING SYSTEM:

Thermostat, thermostat housing, water pump (not leaks), cooler cell, cooler cell's fan motor and heat sensor (not pipes, sealing components, hoses, etc.).

9. SAFETY DEVICES:

Airbags, collision/acceleration sensors, and the cables and connectors thereof. Seatbelt locks and pretensioners. Steering-wheel lock, ignition lock, and key-reading device. (Not, for example, City Safety or equivalent anticipatory safety systems).

10. CONVENIENCE DEVICES:

Power window switches, motors and mechanisms. Key, receiver, motors, locks and gearing of central locking system. Sunroof motor (not the sunroof's rails, sealing components, switches, laminas, or shades). Motors of outside mirrors. Cruise control: lever, switches, radar, and pedal sensors. The indicator, headlight and windscreen wiper switches. Motor of the windscreen and rear-window wipers (not gearings, washing devices, etc.). Controller of convenience devices. Gauges (not LEDs/ lightbulbs/diodes/display screens). For air conditioning: compressor, dryer, electronic controller, fan motor, evaporator, control panel, and cell of the passenger compartment's heater (not pipes, hoses, sealing components, joins, disinfection, fillings, etc.).

11. ELECTRIC DRIVING MOTOR PARTS AND HYBRID SYSTEMS PARTS:

The electric driving motor and its control unit. DC/AC and DC/DC converter. The vehicle's internal charger.

B1. ENGINE AND ENGINE ELECTRONIC PARTS:

Internal lubricated moving parts of the engine: pistons, piston rings, connecting rods, crankshaft, camshaft, intake and exhaust valves, the lifters and rocker levers of the aforementioned, axle ball-bearing systems, oil pump, and the timing chain and its cogs/clamps. The cylinder head and engine block, though only insofar as they require repair due to the breakdown of the aforementioned parts. The fuel injection and ignition system's control equipment, starter motor and charging generator (not sealing components, etc.).

B2. STEERING SYSTEM:

Servo pump, steering axle, steering gear (not pipes, sealing components, hoses or position sensors, etc.).

B3. BRAKE SYSTEM:

Main brake cylinder, power brake, braking-power servo, brake fluid tank, ABS hydraulic aggregate, and the ABS system's electronic controller (not ABS rings/ sensors, brake calipers, brake cylinders, brake lines, brake discs, brake pads, brake shoes, handbrake, etc.).

B4. TRANSMISSION PARTS:

Internal lubricated moving parts of the gearbox (not the electronics, mechatronics, sealing components, pipes, casings), internal lubricated moving parts of the rear axle's differential (not the electronics, sealing components, pipes, casings).

B5. ELECTRIC DRIVING MOTOR PARTS AND HYBRID SYSTEMS PARTS:

The electric driving motor and its control unit. DC/AC and DC/DC converter.

LIMITATIONS

When the vehicle is under 10 years of age and has been driven less than 200 000 km, the Contract covers costs up to **6000€** including VAT/year.

When the vehicle is over 10 years of age and has been driven more than 200 000 km, the Contract covers costs up to **3000€** including VAT/year.

Fragus will not be liable for costs in excess of the above stated limits.

VALIDITY AND KILOMETRE LIMIT

The Contract expires when the vehicle reaches the age of 20 years and/or has passed 200 000 km (whichever comes first).

EFFECT OF VEHICLE AGE AND KILOMETRES ON SCOPE OF THE CONTRACT

The scope of the Contract changes when the vehicle reaches the age of 10 year or has passed 200 000 km.



Permission to invoice: follow the instructions at www.fragus.com.



Questions: contact our Technical Support Department by calling +358 9 34 87 32 37 or by sending an e-mail to info@fragus.fi.