

## CONTENT OF THE CONTRACT

### GOSAFE BASIC 3/2025

#### 1. GENERAL

This is Fragus Warranty Finland Oy's "Fragus" maintenance agreement "Agreement". The Agreement includes the breakdown of components defined in section 8., the associated replacement work, and the necessary supplies. Special attention should be paid to the limitations outlined in section 9. The term "Customer" refers to the vehicle owner/user.

#### 2. VALIDITY AND VEHICLE AGE

The time-based validity of the agreement is indicated in the Appendices of the Agreement. If the vehicle's factory warranty is still in effect, the Agreement begins after its expiration. The age of the vehicle is calculated from its first year of registration. The Agreement cannot be activated retrospectively.

#### 3. IMPACT OF VEHICLE AGE AND MILEAGE ON USAGE RIGHTS OF THE AGREEMENT

The usage rights are valid until the vehicle's mileage reaches 300,000 km or it reaches 20 years of age, whichever comes first. The first criterion reached (300,000 km or 20 years) terminates the usage rights of the Agreement, even if there is remaining time in the contract period.

#### 4. VEHICLE CONDITION

At the start of the agreement, the vehicle's periodic inspection (MOT) must still be valid for at least 9 months. Service intervals must not have been exceeded by more than 18 months or 25,000 km. At the beginning of the agreement, the most recent scheduled service must not be overdue either in terms of time or mileage. If there are exceeded service intervals in the service history, all missed maintenance tasks must have been carried out during the most recent scheduled service. All services must be performed according to the manufacturer's maintenance schedule. Exceeding service intervals may affect the coverage of the Agreement.

#### 5. INTERACTION WITH THE REPAIR SHOP AND BILLING AUTHORIZATIONS

Any faults must be reported to Fragus using the online form at <https://fragus.com/fi/ajoneuvon-vikailmoitus/> before the vehicle is taken to a repair shop. Fragus will designate the repair shop where the repair must be carried out. When dealing with the repair shop, this Agreement must be mentioned, and the repair shop should be asked to contact Fragus. Any possible repair authorization will be granted to the repair shop, not to the Customer. All approved repairs must be performed using the spare parts and repair methods specified by Fragus. Work or repairs carried out without Fragus' approval are not covered by the Agreement. Fault diagnostics are only covered if the repair of the fault itself is included in the Agreement. Faults and/or repairs discovered or reported to Fragus after the end of the Agreement are not included.

#### 6. TERMINATION OF THE AGREEMENT

Fragus reserves the right to terminate this Agreement with immediate effect if the Customer neglects regular maintenance and care of the vehicle, uses it for commercial or industrial purposes (excluding passenger transport), in racing, speed or skill competitions, modifies its structure or software, or otherwise acts in violation of this Agreement or the vehicle manufacturer's/importer's user manual.

#### 7. TERMINATION OF THE AGREEMENT

The Agreement is fixed-term and its validity is stated in section 2. Upon termination of the Agreement according to section 7. or sections 2., 3., 6., 9., or 10., all obligations under the Agreement on the part of Fragus will cease. The Agreement will also terminate if the vehicle is declared a total loss by the insurance company or is sold to a business entity. Payments already made will not be refunded upon termination of the Agreement.

#### 8. CONTENTS OF THE AGREEMENT

If the vehicle is under 20 years old and has less than 300,000 km of mileage, the components listed in sections 8.1–8.4 are included. The actions/events described in section 9 are not covered by the Agreement.

##### 8.1. THE FOLLOWING COMBUSTION ENGINE COMPONENTS:

Internally lubricated moving parts of the engine, timing belt, and cylinder head gasket (see section 9)

##### 8.2. THE FOLLOWING POWERTRAIN COMPONENTS:

The internally lubricated moving parts of the gearbox (excluding electronics, mechatronics, seals, pipes, casings, chain elongation), the internally lubricated moving parts of the rear axle differential (excluding electronics, seals, pipes, casings), and the drive shafts (excluding joints or protective rubber boots).

##### 8.3. THE FOLLOWING PARTS OF ELECTRICAL OR MECHANICAL AUXILIARIES:

Starter motor, 12 V charging generator, steering pump

##### 8.4. MATERIALS

Seals and bolts related to the replacement of components in sections 8.1–8.3. For the belts, fluids, and lubricants required for the replacement of components in sections 8.1–8.3, as well as their filters, the portion exceeding the achieved operational benefit.

##### 9. EVENTS, ACTIONS, AND COSTS NOT INCLUDED IN THE AGREEMENT

The agreement does not cover anything other than the components defined in section 8, any consequential damage caused by components not included in the agreement, nor any consequential damage caused by components included in the agreement, unless it concerns a component included in the agreement. If a broken or faulty component has not been identified in section 8, it is not included in this agreement.

The agreement does not include the following events, components, or faults:

chains and belts (except for timing belt or chain breakage), nor their tensioners, guides, or rollers

wires and connectors, pipes and hoses, and their connections

wear, maintenance or other upkeep, adjustments, updates, inadequate maintenance, overheating, fire, water damage, moisture, sludge or other contamination, freezing, structural or software changes or faults arising from them, user error, leakage, faults or damage caused by external factors, product improvements, faults covered by factory warranties, insurance, and similar liability bases

indirect costs such as rental cars, towing, accommodation, or any other costs not related to the repair itself. A rental car and towing can be added to the agreement as a paid additional service

faults that existed in the vehicle before the activation of the agreement

##### 10. REPAIR LIMITS

12-month contract period 2500 €  
24-month contract period 3000 €  
36-month contract period 4000 €

Fragus is not responsible for costs that exceed the specified limits.

##### 11. PERSONAL DATA REGISTER

The register description is available at [fragus.com/fi/tietosuojakaytanto-gdpr/](https://fragus.com/fi/tietosuojakaytanto-gdpr/). By activating this contract, the customer consents to the collection and storage of the information specified in the register description and agrees to the use of the provided information in accordance with the register description.